



King's College Hospital
NHS Foundation Trust

Quality Account

2025-26





A Quality Account is a report about the quality of services offered by an NHS healthcare provider.



At King's College Hospital NHS Foundation Trust, we want to make care better for everyone.



We listened to patients, their families and our staff.



This helped us choose 3 important areas to focus on in 2025-26.



Our three important areas to focus on



1. Making **procedures** safer.

A **procedure** is any planned action, test, or treatment done by a health professional to find, treat, or stop a health problem.



2. Improving care for people with learning disabilities and autism.



3. Helping staff quickly spot when a patient's health gets worse and take action earlier.



We worked hard to improve these areas so that patients receive care that is:



- Safe
- Fair
- Really good



1. Making procedures safer



We introduced new **National Safety Standards** for **invasive procedures**.



National Safety Standards are important steps for health professionals to follow to keep patients safe.



Invasive procedures are procedures where health professionals need to go inside the body.



2. Improving care for people with learning disabilities and autism



We made hospitals better for people with learning disabilities and autism.



We trained our staff.



We have used Easy Read information.



We have asked people with learning disabilities and autism for their help.



3. Helping staff quickly spot when a patient's health gets worse



We have a new tool called the **deterioration dashboard**.



The **deterioration dashboard** is a simple way of showing important information to find out when a patient's health gets worse.



We have seen an improvement in **patient observations** since using the deterioration dashboard.



Patient observations are the information staff collect about a patient to check their condition and watch for any changes.



By spotting changes, we can help patients before they get more ill.

This makes our care better and faster.



What we will do next year for 2026 to 2027?



Next year, we will continue to focus on the 3 important areas by using **King's Improvement Method**.



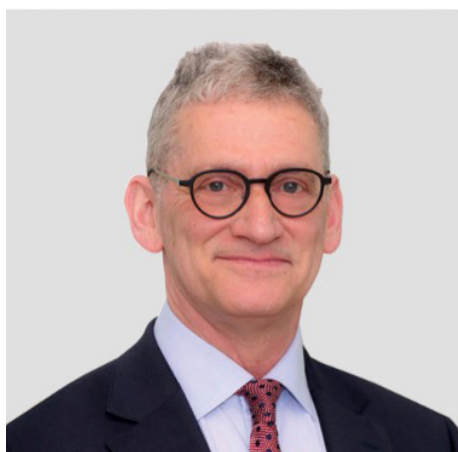
This is a step-by-step way to solve problems.



We want to give you the best care we can.



Thank you.



Professor Clive Kay

Chief Executive

King's College Hospital NHS Foundation Trust

