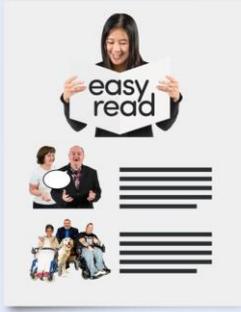


# Tell us what you think about your care



## Easy read survey



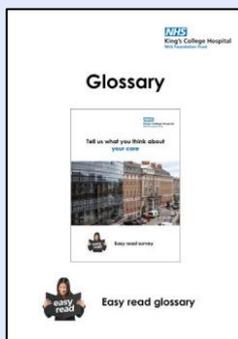
This is an Easy Read version of some information. It has words and pictures.



You might want help to read this booklet. You can ask someone to help you.

# words

Some words are **black and bold**.



**Black and bold** words are thicker and darker. We explain what they mean in our glossary booklet.



Make sure you have our glossary booklet with you when you read this booklet.

# Who we are and what this booklet is about



We are **King's College Hospital NHS Foundation Trust**. This is what our hospital looks like.



We look after people in hospitals and care services in London.



We want to give better care to people with **learning disabilities** or **autism**.



This booklet is a **survey** about your care and your **hospital passport**.



We will use your answers to make care better for everyone.

# About hospital passports



Hospital passports tell staff

- what you like
- what you do not like
- how you **communicate**
- about your **routines**.



This helps staff give you the right care at the right time.

# About our survey



This survey is only for people with a learning disability or autism.



Your answers are important to us.



Your answers will not affect or change the care you get from us.

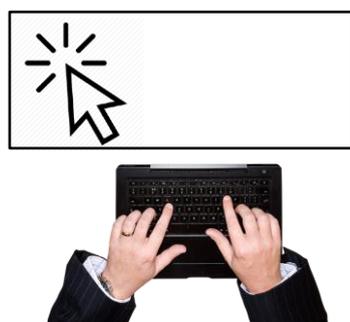


The survey will take about 8 minutes.

# How to fill in our survey



If there are small boxes, choose the box next to the answer that is right for you.



If there is a big box, type or write your answer in the box.



You can ask a friend, carer, or someone in your family to help you do the survey.



The questions start on the next page.

# Our survey



## Question 1

What was your care like in King's College Hospital?



Good



Okay



Bad

Write in the box below why you chose that answer.





## Question 2

What could we do to make your visit to King's College Hospital better?



### Question 3

Do you have a hospital passport?



Yes



No



### Question 4

If you have a hospital passport, what kind do you have?



I do not have a hospital passport



It is a printed booklet



It is pictures that I keep on my phone



It is pictures that I keep on my tablet



It is something else - tell us in the box below





### Question 5

What do you use your hospital passport for?



I do not have a hospital passport



To tell staff how I communicate my needs



To tell staff how to communicate with me



To ask for changes



To tell staff what I like, what I don't like, and my usual routine



I have something else - tell us in the box below





### Question 6

Did staff ask you if you have a hospital passport?



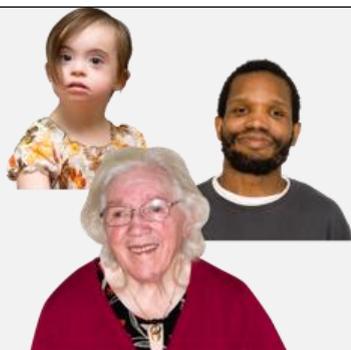
Yes



No



## Protected characteristics



### Question 7

What is your age?



### Question 8

Do you identify with or belong to a religion or belief system?

Please tick the box that applies to you



No religion



You believe you cannot know if God is real or not



You don't believe in  
God



Buddhist



Christian



Hindu



Humanist (They  
believe you only get one  
life – no afterlife)



Jewish



Muslim



Sikh (Indian religion  
and believe in one god)



**Other religion**

I am

.....



### Question 9

Which of the following best describes you?

Please tick one of these boxes



Male



Female



Non-binary

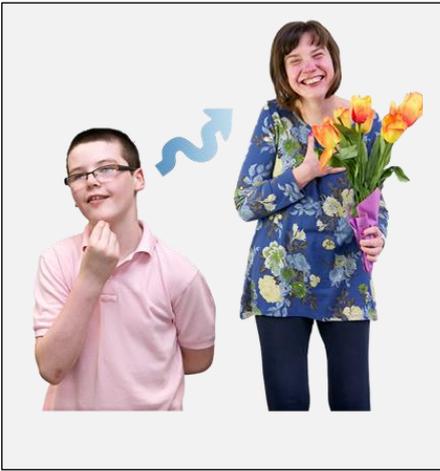


Prefer not to say



In another way (please write)

.....



## Question 10

Is your gender different to the gender you were told you were when you were born? This is called being transgender or trans.

Please tick one of these boxes



Yes



No



I don't know



Prefer not to say



## Question 11

Do you identify with any of the following:  
Please tick all boxes that applies to you:



I have experience of vision issues.  
(For example, due to blindness or partial sight)

**✓ Yes**

**✗**  **No**



I am a Deaf person or cannot hear that well

**✓ Yes**

**✗**  **No**



I have experience of mobility issues, such as difficulty walking short distances and climbing stairs, lifting and carrying objects

**✓ Yes**

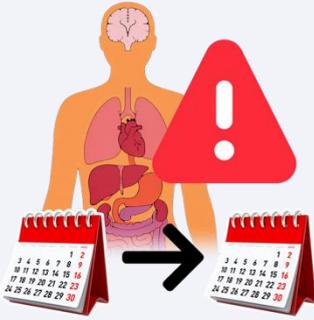
**✗**  **No**



I have a learning disability

**✓ Yes**

**✗**  **No**



I have a long-term health condition

**✓ Yes**

**✗**  **No**



I am autistic

**✓ Yes**

**✗**  **No**



I have ADHD (attention deficit hyperactivity disorder)

**✓ Yes**

**✗**  **No**



I have experience of mental health conditions  
(for example, anxiety, depression, etc)

**✓ Yes**

**✗**  **No**



**Prefer not to say**



I have a different sexual orientation.

I am

.....



### Question 12

Which of the following best describes your sexual orientation?

Please tick the box that applies to you

**Bisexual / Bi+**

A photograph of a young man and woman embracing. The man is wearing a blue jacket and the woman is wearing a green top. A vertical blue line is drawn through the center of the image.

**Gay**

A photograph of a young man and woman standing side-by-side. The man is wearing a light-colored sweater and the woman is wearing a black top.

**Don't know**

A photograph of a woman with her arms outstretched in a questioning gesture. A large blue question mark is positioned above her head.

**Prefer not to say**

A photograph of a woman with her hand raised in a "stop" gesture. A large red 'X' is overlaid on the image.



### Question 13

Are you married or in a civil partnership?  
Please tick the box that applies to you



Never married and never registered  
in a civil partnership



Married or in a civil partnership



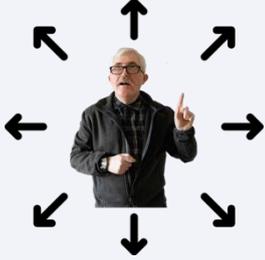
Divorced  
This means when 2 people end their  
marriage or civil partnership



Separated but still in a legal  
partnership  
This means when 2 people are married or  
in a civil partnership but live apart.



- Widowed or surviving partner  
This means your husband or wife has died



- Other  
Please write in the box below.



- Prefer not to say



## Health inclusion



### Question 14

Do you live alone or with other people?  
Please tick one of these boxes



I live with parents



I live alone



I live with others



I live in a care home /  
supported living



I prefer not to say



## Question 15

What is your postcode?



## Keep up to date

Would you like to keep up to date with opportunities to improve patients' experiences at King's College Hospital NHS Foundation Trust?



Find out more information [about King's Collaborator's Hub](#)



## Question 16

If yes, please provide your e-mail address here to sign up to the King's Collaborators Hub: