

King's Stroke Service

Information for patients



London's Stroke Care Network

King's College Hospital is part of London's comprehensive stroke care network serving a population of over **8.5 million** across London and surrounding areas, which includes:

- 9 Hyper-acute Stroke Units (HASUs) providing specialized acute stroke care for up to 72 hours post-stroke
- 17 Acute Stroke Units (ASUs) delivering rehabilitation for patients following acute stroke care.

Our HASU serves acute stroke patients from across South London and offers:

- Clot-busting treatment (thrombolysis)
- Mechanical Thrombectomy (mechanical clot removal).

King's Stroke service impact

- We treat approximately 1,330 suspected strokes annually
- Over half the stroke patients admitted will be transferred to a local unit for rehabilitation
- Our dedicated stroke ward features 29 beds divided between HASU care and ASU (stroke rehabilitation care).

Our mission is to deliver both rapid access to life-saving treatments and swift transition to intensive rehabilitation programs, which are essential components for optimal stroke recovery.

Patient journey and transfers

The stroke pathway is highly **streamlined** to maximise access to these specialised services. This efficient system allows us to:

1. Provide rapid access to emergency treatments
2. Ensure timely transfer to rehabilitation services

Please note: Due to high demand, patients may be transferred to their local hospital quickly, sometimes on the same day as admission. Your understanding and cooperation during this repatriation process helps us continue providing critical care to all who need it.

MyChart

Our MyChart app and website lets you securely access parts of your health record with us, giving you more control over your care. To sign up or for help, call us on **020 3299 4618** or email **kings.mychart@nhs.net**. Visit **www.kch.nhs.uk/mychart** to find out more.

Sharing your information

King's College Hospital NHS Foundation Trust has partnered with Guy's and St Thomas' NHS Foundation Trust through the King's Health Partners Academic Health Sciences Centre. We are working together to give our patients the best possible care, so you might find we invite you for appointments at Guy's or St Thomas' hospitals. King's College Hospital and Guy's and St Thomas' NHS Foundation Trusts share an electronic patient record system, which means information about your health record can be accessed safely and securely by health and care staff at both Trusts. For more information visit www.kch.nhs.uk.

Care provided by students

We provide clinical training where our students get practical experience by treating patients. Please tell your doctor or nurse if you do not want students to be involved in your care. Your treatment will not be affected by your decision.

PALS

The Patient Advice and Liaison Service (PALS) is a service that offers support, information and assistance to patients, relatives and visitors. They can also provide help and advice if you have a concern or complaint that staff have not been able to resolve for you. They can also pass on praise or thanks to our teams.

Tel: **020 3299 4618**

Email: kings.pals@nhs.net

If you would like the information in this leaflet in a different language or format, please contact our Interpreting and Accessible Communication Support on 020 3299 4618 or email kings.access@nhs.net

www.kch.nhs.uk