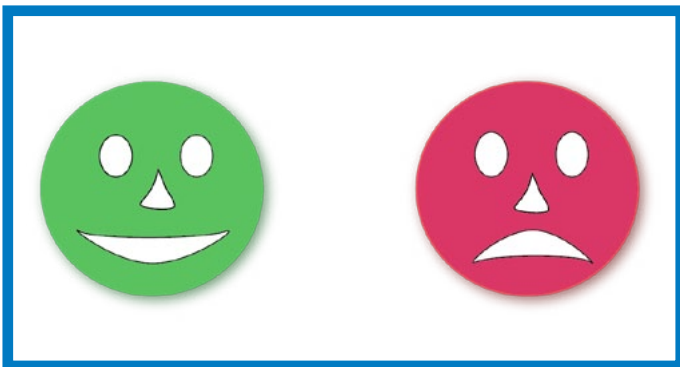


Feedback on our services:
Remember they are for you,
your family and
your carers.



Do you get health services from
King's College Hospital?
Like seeing a doctor or a nurse.



Are you **happy** OR **unhappy**
about the care that you get from
healthcare staff?



Are you worried about someone
you know and the health care they
are getting?



Health services are meant to make
you feel better.
Sometimes it might not feel like
that.



You can tell us how you feel.
How you feel is important to us at King's.
We won't take sides.
We want to be fair to everyone.



What you tell us will be kept private.
We will only tell the people who need to know.



We can make a plan with you to make things better.



We have a special form you can fill in.
Please ask for one.



We have a Learning Disabilities Co-ordinator who can help you.

His name is Richard Hammond and he can support you while you are at King's College Hospital.

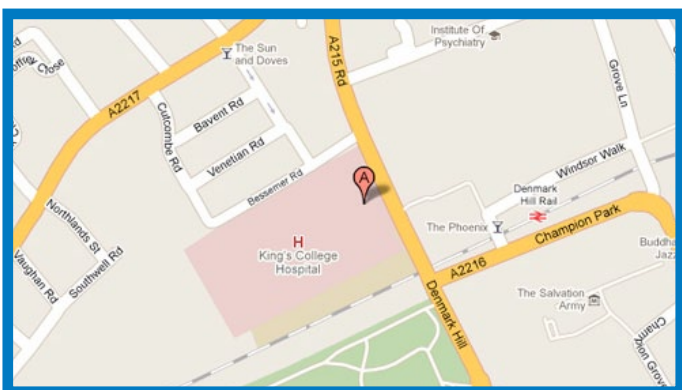


If you need an interpreter, please ask the clinic or ward that is looking after you

If you need an interpreter to give us feedback, please call PALS on 020 3299 3601

You can visit our office or write to us. We are based in the main entrance of the Hambleden wing of the hospital.

Here is our address:
PALS, King's College Hospital,
Denmark Hill,
London SE5 9RS



You can send an email to kch-tr.PALS@nhs.net



Patient Advice & Liaison Service is open:

Monday	9.00 a.m. to 5.00 p.m.
Tuesday	9.00 a.m. to 5.00 p.m.
Wednesday	9.00 a.m. to 5.00 p.m.
Thursday	9.00 a.m. to 5.00 p.m.
Friday	9.00 a.m. to 5.00 p.m.
Saturday and Sunday	Closed.

Tell us what you think is good or not good about King's College Hospital



Use this form to tell us your...

Name:

Address:



Email (if you have one):

Telephone:

Date:

Your comments:

Send this page to:

PALS, King's College Hospital, Denmark Hill, London SE5 9RS
Switchboard: 020 3299 9000 Fax: 020 3299 3445 Minicom: 020 3299 9009
www.kch.nhs.uk