

The Chaplaincy Service at King's

Information for patients, relatives and carers



Spiritual Care

How can we help?

The experience of coming to hospital may cause many different emotions for patients, relatives, carers and friends and you may feel that you would like someone to talk to in confidence.

The chaplaincy team offers support to all patients and their relatives/ carers, irrespective of belief.

Spiritual Care is facilitated by the Chaplaincy Department with faith group leaders from across the community. We provide spiritual and religious care for all patients, relatives and carers.

The Spiritual Care/Chaplaincy team, (consisting of chaplains & volunteers), can:

- provide a trained, friendly and confidential listening ear when you need to talk things through
- provide a shoulder to cry on when emotions surface
- provide bedside ministry (prayer, Holy Communion, anointing), where requested
- contact and liaise with local belief or faith group leaders on your behalf where requested
- ensure that your faith needs are supported



- provide emergency baptisms or special naming and blessing services for babies
- pray with the dying, the deceased and their families
- help to arrange emergency weddings/renewal of marriage vows.

How do I contact a chaplain?

If you would like to talk to a chaplain, please ask one of the nurses or doctors caring for you and they will contact us. You can also contact a Spiritual Care chaplain yourself:

- at our Denmark Hill site, call ext 33522 from inside the hospital or 020 3299 3522 from outside. You can leave non-urgent messages on our answer machine or email us at kch-tr.chaplains@nhs.net. Our office is at the far end of St Luke's Chapel.



The Sanctuary Quiet Room

- at our Princess Royal University and Orpington sites, call ext 63912 from inside the hospitals or 01689 863912 from outside. Our office is on level 1, North Wing, at Princess Royal University Hospital and on the first floor at Orpington Hospital. Both are next to the chapel/prayer rooms.

At our Princess Royal University and Orpington hospital sites, there are combined chapel and prayer rooms open 24 hours a day.

St Luke's Chapel and The Sanctuary (Denmark Hill) Multi Faith Spaces

St Luke's Chapel and The Sanctuary are on the first floor of Cheyne Wing. They are open to everyone, whatever your faith or belief. We hold regular services in the Chapel throughout the week. See the chaplaincy noticeboard for details, or ask a member of our team. If you cannot come to a service, we will willingly visit you at your bedside.

Emergency chaplaincy arrangements

We provide a 24-hour service. In an emergency, ward staff can be asked to contact the appropriate on-call chaplain via the main switchboard.

Is there somewhere for prayer and reflection?

In a busy hospital, you may need time for reflection in a place that is peaceful and quiet. At our Denmark Hill site there is St Luke's Chapel, The Sanctuary quiet room and the Muslim Prayer Room. These are all open each day.





Muslim Prayer Room (Denmark Hill)

The Muslim Prayer Room, with ablution area, is open to all patients, visitors and staff. It is on the lower ground floor of Hambleton Wing.

Chapel and Prayer Room (Princess Royal University Hospital) Multi Faith Spaces



The Chapel and Prayer Room has ablution facilities next to the quiet space. It is on level 1 of the North Wing.



Chapel and Prayer Room (Orpington Hospital) Multi Faith Spaces

The Chapel and Prayer Room is on the first floor, next to Ontario Ward. For services please ask a member of our team.

PALS

The Patient Advice and Liaison Service (PALS) is a service that offers support, information and assistance to patients, relatives and visitors. They can also provide help and advice if you have a concern or complaint that staff have not been able to resolve for you. They can also pass on praise or thanks to our teams.

Tel: **020 3299 4618**

Email: **kings.pals@nhs.net**

If you would like the information in this leaflet in a different language or format, please contact our Interpreting and Accessible Communication Support on 020 3299 4618 or email kings.access@nhs.net