

# Eye Clinic Liaison Officer (ECLO)

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## Information for patients

This information sheet explains the support, information and advice the Eye Clinic Liaison Officer provides to help you through sight loss.

## What is an Eye Clinic Liaison Officer?

An ECLO supports you if you have been diagnosed with sight loss. You can see them before, during and after your outpatient appointment.

## How can an ECLO help me?

They explain what is happening and put you in touch with important services that can provide support. They can also advocate or make referrals on your behalf. They offer emotional support, and information and advice on living with sight loss and maintaining your independence.

## Our ECLO can provide:

- general information about eye conditions and the process of registration as vision impaired
- advice about housing, employment, education and leisure activities
- advice on benefits and concessions
- details of the latest aids and equipment that can make everyday activities easier and safer
- up-to-date information about local and national resources that meet your specific needs
- links to other organisations which may be able to help you.

## How to contact your ECLO

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Eye Clinic Liaison Officer

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