



King's Maternity Voices



King's Maternity Voices Partnership (MVP) is made up of parents, midwives, doctors, doulas, commissioners and others, working together to review and improve maternity services at King's College Hospital, London.

Make a difference to the maternity care families receive at King's by sharing your experiences and ideas:

- What was good?
- What wasn't good?
- What needs to be improved?



You can give feedback to the MVP via email, social media channels, when we walk the wards, or at our meetings and outreach visits. We use your feedback to directly inform and influence developments in maternity care at King's.



kingsmvp.southwark@gmail.com



Twitter @KingsMVP



facebook.com/KingsMaternityVoices/

Join King's MVP

Anyone who has had a baby at King's College Hospital or with King's home birth teams in the past five years is welcome to join.

We meet every 8 weeks, at a variety of locations both at King's and in the community. Please check the King's MVP Facebook page for meeting details. Refreshments are available, plus babies and toddlers welcome. We can help with some travel and childcare expenses too.

PALS

The Patient Advice and Liaison Service (PALS) is a service that offers support, information and assistance to patients, relatives and visitors. They can also provide help and advice if you have a concern or complaint that staff have not been able to resolve for you. The PALS office is located on the ground floor of the Hambleden Wing, near the main entrance on Bessemer Road - staff will be happy to direct you.

Tel: **020 3299 3601**

Email: **kch-tr.palsdh@nhs.net**

If you would like this leaflet in a different format or language please contact our Patient Advice and Liaison Service (PALS) on 020 3299 3601.

www.kch.nhs.uk