

ICT - Frequently asked questions – MOBILE PHONES and MOBILE DEVICES

MOBILE PHONES and MOBILE DEVICES	
Existing Supplier(s)	Everything Everywhere
How much did the trust spend and plan to spend on mobile network services in 2014-15, 2015-16 and 2016-2017?	£113.5k, £98.3k and £88.5k
Reason for being with provider	Cost, service and coverage
Which brands of Mobile phone does the Trust use?	As at Sept 2016: Microsoft Lumia 650 – Smartphone and Alcatel 1 Touch.
Are mobile handsets provided as part of contract with telecoms network provider?	Not basic handsets
Number of Users- Number of connections for each network provider.	Approximately 1100
Those which are voice with data (smartphones)	Approx. 400
Those which are data only numbers (ipad & dongles)	Approx. 300
Those which are voice only numbers	Approx. 400
Do you have a management/enforcement product supporting mobile devices? If so, which product/s do you use?	Yes - Airwatch MDM
How many mobile device management licences do you have currently under maintenance?	700+
When did the trust's mobile network contract start and when does it expire?	October 2018
Call off Contract/Framework Agreement Start and expiry date	CCS Network Services Framework Agreement RM1045
Contract/Framework Agreement Review Date	6 mths prior to contract end date
Type and number of tablets in use	Approximately 340 iPads and mini iPad's in use Approximately 700 MioCare Android tablets. Approximately 400 CoWs – vendor RDP
Any corporate applications in use on these tablets?	Boardpad and Badgernet
Are plans in place to procure more mobile devices? (if so, how many)	Yes but not till next financial year
Does the Trust currently have a BYOD device policy	Yes, Internet only
If yes, does this BYOD policy extend to all employees?	Yes