

ICT - Frequently asked questions – PRINT AND SCAN ENVIRONMENT

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How many label printers does the Trust have?	Stand-alone printers are used but we do not keep a central record.
Who supplies your multifunctional devices (main printer fleet)?	Konica Minolta
What BRAND device/s do they supply	Konica Minolta
How many devices do they supply?	775+ Multifunctional devices as at July 2015. Other stand-alone printers and scanners are used but we do not keep a central record of other models.
What is the length of the MFD contract(s)	3 years plus 2 years extension
What are the start and end dates on the MFD contracts(s)	Start: 1st November 2013 End: 31st October 2016 extended 31st December 2018.
Approximate spend on MFD's and consumables during 2015/16	Over £750,000
Do they also supply print management software?	Yes
Do they also supply any additional scanning software?	Yes
When does the contract for your print fleet expire?	31 st December 2018
Who are the main supplier(s) of print consumables (Toner, spares, etc)	Print consumables for the multifunctional devices are covered by the Trust's MFD contract.
Does the Trust have a managed print contract?	The Trust does not have a managed print contract, but has a multifunctional device contract
Does the Trust have a support contract(s) for Printers?	The Trust has made the strategic decision to pursue multifunctional devices. Stand-alone printers are strongly discouraged
What is the length of the printer support contract?	Start: 1st November 2013 End: 31st October 2016 extended 31 st December 2018.
What are the start and end dates for the printer support contract(s)	Start: 1st November 2013 End: 31st October 2016 extended 31st December 2018.
What are the start and end dates for this contract	Start: 1st November 2013 End: 31st October 2016 extended 31st December 2018.
Which procurement route or framework was used to procure this service	Framework Procurement Crown Commercial Services RM1599 which superseded RM450
What PDF solutions do you pay for (not free readers like Adobe)?	A combination of Adobe and Microsoft Office v2010
What Document Management/Document Repository/s do you use within the organisation?	Konica Internal software, Adobe and Microsoft office. Rolling out Civica's Windip EDMS at the PRUH sites.
Who is the contact within the organisation responsible for the print fleet?	See contact information – under GENERAL FAQ's