

ICT - Frequently asked questions – General

| GENERAL ICT QUESTIONS | |
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| Names & contact details of ICT /Procurement staff | <p>The Trust publishes the names of members of staff in senior, public facing roles only at the following link:</p> <p>http://www.kch.nhs.uk/Doc/mi%20-%200002.15%20-%20who's%20who%20chart.pdf</p> <p>It is not Trust policy to give out names, personal email addresses and contact details for other members of ICT or procurement staff. This policy helps protect Trust staff from unsolicited emails and correspondence not directly related to their role and the work they are doing. You can of course call the main Trust switchboard on 020 3299 9000.</p> |
| ICT Structure charts | Please see documents under ICT department structure charts |
| Number of employees | <p>Aug 2016 11,483</p> <p>Note: This figure denotes the actual headcount of staff directly employed by the Trust</p> |
| How many members of staff are there in your Information Technology Department, including all technical staff and managers, application support, project managers and trainers? | In September 2016 there are 148:32 WTE, 163 headcount |
| Do you employ contract IT staff often, seldom or never | Very rarely due to the financial controls in place |
| Number of sites | 3 main sites – King's College Hospital, Denmark Hill (KCH), Princess Royal University Hospital (PRUH) - since October 2013. Orpington Hospital (ORP) - since October 2013. Some services at Queen Mary's Hospital, Sidcup. Various small satellite sites. |
| How many users do you support? | 11,948 live accounts across all sites approx. |
| Please tell us where these users work (% users) <ul style="list-style-type: none"> • Permanent desk • Hot-desk • Not desk bound (community or field based) • Working from home (for all or part of week) | <p>Approx:</p> <ul style="list-style-type: none"> 80% 15% 3% 2% |
| Budget: What is your budget for IM&T | Capital budget for the current financial year is £7.8m, Revenue Budget = £11m |
| Upcoming IT/ICT /IM&T projects. | Most of our activity in the next year is around the roll out of our EPR System to the PRUH site, CCU implementation, Electronic Document Management System, Transformation and Operational upgrades |
| Does the Trust manage and support its own IT functions in house or outsource it to an ICT partner? If outsourced, who does the trust outsource its IT functions | Manages the majority of IT functions itself. The only managed service is our Patient Administration System, outsourced to CSC |

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| to? | |
| Is your IT function run by an NHS Shared Services organisation? | No |
| Do you have a BRM Programme in place in your IT Department (IT Business Relationship Management, IT Business Partner, Business Liaison)? If you do have a programme, how many BRM's/IT Business Partners etc. are currently employed by the Trust? | Not at the moment |
| Major Trust Database and Systems list | |
| Please see separate document 'Summary of Departmental ICT Systems' | |